



Limited Staff and Budget Doesn't Stop City of Cordova from Offering a Wealth of Services

Cordova, Alaska, is a quaint harbor town on the shores of the Orca Inlet, southeast of Anchorage. According to City Finance Director, Lori Gates, Cordova's population ebbs and flows

along with the fishing boats, doubling its population of 2,200 in the summer.

"We're a small city with limited budgets," says Gates, who has directed the city's finance department for nearly 15 years. "We're very proud of the services we offer and how we're able to do so much with so little."

Gates and her staff rely on Microsoft Dynamics GP and their partnership with Arctic Information Technology to help them operate smoothly and efficiently. They use Microsoft Dynamics GP to manage their General Ledger, Accounts Payable, Accounts Receivable, and Payroll. According to Gates, the drill-down capabilities throughout the system are amongst their biggest time-savers.

"We look up a lot of account history for our different departments," says Gates. "Being able to find one account and drill back, and back again, instead of changing screens or going to different programs has been a huge time-saver for all of us in the finance department."

Arctic Information Technology also helps them run smoothly. Recently, they asked Arctic IT to help them save time and money by managing their network. "They've helped us incredibly," says Gates. "They come down here monthly, which is great because it's often difficult to get other businesses to come all the way out to us."

For Gates, the ease-of-use and customizability of Microsoft Dynamics GP are key benefits. "The system is very user-friendly. We've been able to modify numerous reports. I can get any kind of report anyone asks for, which has been a big benefit for us."

Gates also appreciates and relies on Arctic IT's flexibility and responsiveness. "It's great to work with someone locally who is so responsive and helpful. Whenever we have a question, they're Johnny-on-the-Spot."

The City of Cordova (www.cityofcordova.net) is a non-profit organization committed to providing valuable and essential services to its citizens. A client of Arctic Information Technology, they have used Microsoft Dynamics GP for several years.